TOUR & RENTAL INFORMATION - IMPORTANT TO KNOW

TOUR PRICING

All tour rates are in Canadian Dollars and subject to 5% GST tax. All listed rates are per vehicle (unless otherwise noted). Please note that we do not convert US$ payments which will be applied in Canadian Dollars. Rates are per machine. Final and full payment for any tour or rental period is due at the first day if full price has not been pre-paid.

Excluded from our all-inclusive packages are the following: 5% GST tax, medical and liability insurance, breakfast and dinner, guide gratuities, transfers to and from Revelstoke.

RENTAL PRICING

All rental rates are in Canadian Dollars and subject to 5% GST, and 7% PST. Rates are valid for listed machines and time periods. Late returns are subject to a $70 per hour charge (or ½ hour increments). Rental only rates include the helmet but no other gear, fuel, insurance or trail passes. Fuel charges & incidentals are charged at the end of the contract period. Damages are charged per incident (see also damages).

Note: Fuel is not included in rental rates and is charged at the end of day.

RESERVATIONS

Reservations are required for all tours & rentals. To make a reservation we require a deposit or full payment on a credit card. Please inquire for other forms of payment ($20 fee for wire transfers).

The cardholder is required to complete and agree to the release of liability waiver prior to providing payment to confirm the booking.

For payments on credit cards, we will send you a credit card authorization form to fill out and return. Upon receipt we will be able to confirm your tour/rental.

Please note: It is possible to be a walk-in guest. However, no rental/tour is guaranteed without a reservation.

We reserve the right to refuse tours/rentals to anyone.

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PAYMENTS / DEPOSITS

A 25% deposit per reservation is required if the reservation is made more than a month prior to the tour/rental date. Full pre-payment is required for all bookings made within a month of arrival.

Our release of liability waiver must be completed by the person providing the payment prior to charging a deposit or the full amount. It is the client's responsibility to read and sign our conditions, contract and waiver policy. Please ask if you have questions about the waiver procedure.

Final audit: All charges are subject to a final audit. If client is over- or under charged, they will pay the correct amount or receive a refund.

Damage deposit: Valid credit card is required for security/damage deposit to the amount of $3000 for all Side-by-Side bookings or $1500 for all other rentals. Please make sure your credit card provider allows this amount to be secured on your card. ***The card and cardholder must be present.***

MINIMUM AGE

Side-by-Sides / Dirt Bikes:

The minimum age is 25years to rent, 19years to drive, and 6years as a passenger in Side-by-Sides when physically accompanied with a parent or legal guardian. Please bring a seat booster if required for Side-by-Side rentals. All riders must have a valid unrestricted driver's license to operate one of our vehicles. The minimum age for riders on their own machine when hiring a guide is 16years with a valid driver's license. No passengers are allowed on our bikes.

Canoes / Stand-Up Paddleboards:

The minimum age is 19years to rent and 6years for minors as passengers when physically accompanied with a parent or legal guardian.

Sea-Doos:

The minimum age is 25years to rent, 19years to drive and 6years for minors as passengers when physically accompanied with a parent or legal guardian.

Pontoon:

The minimum age is 25years to rent, 19years to drive. There is no age limit for passengers on the boat provided there is a fitting PFD on board.

RENTAL PICK UP / RETURN

Delayed pick up: Unless we are informed of your pick-up delay, machines not picked-up within 30min of the booked start time are considered 'no show' and the reservation will be cancelled without the right of refund. If you are delayed, please call us, so we keep your machine available for you.

Early returns: No refunds for early returns or shortened rental period due to incidents, accidents or unfavorable weather conditions. No refunds are issued for unused days, unless we are able to re-rent your machine. Please note our shop is closed outside the listed hours and should you wish to return your machine earlier, you must make arrangements with our staff at the time of pick up.

Late returns: Are subject to a $70 per hour (or ó hour increments) charge.

Off-Site Rentals: Day/multi-day rentals taken off-site must complete and sign our off-site agreement at the time of pick up.

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CANCELLATIONS FOR TOURS AND RENTALS

There are no exceptions to our refund policy. We strongly encourage all customers to purchase their own travel/cancellation insurance covering events that would require you to cancel your trip with us prior to arrival or disrupt it after it has begun.

Written cancellations are received by our office only. No refunds for un-used portions of tours or rentals, early returns and 'no shows'.

Standard Cancellation Policy

- More than 14 days before start time: 100% of payment refunded
- Between 14 and 3 before start time: 25% cancellation fee
- Within 72h of start time / No shows / unused days or early returns: No refunds

All guests are required to check in at least 15 minutes prior to their scheduled departure time. Any guest who has not checked in by the booked departure time will be considered a no-show, and the reservation will be forfeited without refund.

Tours cannot be delayed by more than 15 minutes past the scheduled start time, to avoid disruption to other guests and operations.

Reservations rebooked to a different day within the 72h cancellation period are subject to a minimum of $100 admin fee.

Refunds, where applicable, will be issued to the **original method of payment**, unless an alternative refund method is requested and approved.

All cancellation credits granted are valid for 2years and must be used within 2 seasons from the initial booking date.

Please note that we encourage all guests to secure their own travel insurance to protect them in the event they would need to cancel their trip. Additionally, we strongly recommend purchasing medical/evacuation insurance. You can inquire with your personal insurance provider to see what your options are. Alternatively, we can recommend a local travel agency that offers affordable insurance for your adventure. Please contact **Uniglobe Specialty Travel: 1.866.667.0811 or by email at revelstoke@uniglobespecialty.com**.

Great Canadian Tours does not give refunds or credits for those days when the weather is not ideal. Please accept the fact that we have no control over the weather and will not give refunds due to unfavourable weather conditions. Our policy is to operate every day, make a big effort to have fun and make the best of what nature presents us with – even if the conditions are not the best and your cooperation in doing so is greatly appreciated.

We reserve the right to cancel any tour/rental, in part or in whole, for any reason, such as inclement weather, terrain conditions, operational emergencies, mechanical reasons, pandemics, or insufficient guest bookings. We will not be liable for any liquidated damages, consequential cancellation fees, rental charges, service charges, or any other consequential, compensatory charges.

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CLIENTS' RESPONSIBILITY

Minimum age is 25years to rent, 19years to ride a machine and 6years for passengers within a Side-by-Side when physically accompanied with a parent or legal guardian and a fitting helmet is securely fastened as well as a seat booster if required. All riders must have a valid driver's license to operate one of our vehicles.

We do our best to ensure the safety and enjoyment of all participants, but since these activities involve known and unknown risks, we require all guests to sign an assumption of risk statement and release of liability waiver prior to tour or rental departure. Waivers are available prior to making your reservation. It is the client's responsibility to read and sign our conditions, contract and waiver policy. Please ask if you have questions.

We advise clients to arrange proper liability and medical insurance, which may include extraction coverage from remote areas.

A valid driver's licence must be presented at rental pick-up / tour check-in.

Damage deposit: Valid credit card is required for security/damage deposit to the $3000 for Side-by-Side bookings or $2500 for all other rentals. Please make sure your credit card provider allows this amount to be secured on your card.

Damages

Damages are NO Fun. And we dislike damages as much as you do. You end up paying for the damages, which can often be avoided. We end up with loss-of-value on our machine, down-time in which the machine cannot be rented and the additional work of getting parts shipped and installing them. It really is a no-win situation.
We do not like to dispute damages with our guests. Like a car, cosmetic damages, parts and labour times can add up quickly. Some damages like front end and frame damages cannot be fully assessed, until the machine is taken apart by us or a dealer.
Our procedures are very clear about that you are responsible for all damages. If you have any questions prior to taking a machine out, you must ask.

Damages are **per incident**, which means that if you cause damages one day, you will have to pay for those, and then are responsible for consequent new damages the following day. If your rental machine is in-operable due to the damages caused, you have no right to refunds. We will however endeavour to get you a replacement machine if available.

If damage occurs due to reckless driving, we will cancel the remainder of your booking without a refund. Damages will be completed to the pre-authorization provided for the damage deposit within three days of the incident.

It is in your best interest to check out your machine in detail before you leave on your rental or tour. We will go over the machine in detail with you and inform you to take note of all damages, which will be written on your contract and documented in a video of the machine taken prior to the rental. It is in your interest to do this diligently. Upon return we will check the vehicle with you and evaluate any damage. All damages are subject to a final audit by our shop.

You will be charged for the following damages:

Parts/ Equipment cracked/dented/missing:	Part value plus labour and shipping charges.
Frame damage:	Full damages
Roll-Over damage:	Parts plus labour.
Fire damages & will:	Full damages
Damages caused by carrying passengers that are not designed to be taken:	Full damages
Burned Belt (flat spots) from leaving Parking brake on:	Full damages
Retrieval:	Equipment plus labour.

If you do not agree with our damage assessment, we will be happy to get an assessment done by a dealer, costs are added to the final bill.

Personal property

Great Canadian Snowmobile Tours Inc. is not responsible for loss or damage of any property left in the property or in, on or carried by the rental gear.

DAMAGE INSURANCE

You are responsible for the full cost of all damages to the machine rented per incident, plus applicable taxes. Optional damage insurance is available for Side-by-Side Rentals and Tours, tire insurance is available for Dirt Bike Rentals. We do not offer damage insurance on any other summer rentals.

Tire Insurance: Available for $15 per day/machine (plus tax) for Dirt Bike and Side-by-Side rentals. Tire insurance is included on tours. This covers the tires only, damages to the rim are not covered by the tire insurance.

Side-by-Side Damage Insurance: Available for $60 per day/machine and incident for Side-by-Side rentals, which reduces your damage deductible to $3,000 per machine instead of the full damage. The full damage insurance includes the tire insurance.

Tours: Damage insurance is included on guided tours Side-by-Side tours.

Extraction Costs: In the event a machine requires extraction or recovery, all associated costs are the responsibility of the renter/guest and will be billed separately. These costs are **not covered** by damage insurance.

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PROHIBITED USE & INTENTIONAL DAMAGE

Your machine shall not be operated:

- By anyone not named in the rental-agreement
- By under-age persons. (Minimum age is 19years to rent and ride a machine, 6years for passengers within a Side-by-Side when physically accompanied with a parent or legal guardian and a fitting helmet is securely fastened as well as a seat booster if required. All riders must have a valid driver's license to operate one of our vehicles.)
- By anyone without a valid driver's license.
- By any person under the influence of drugs, alcohol, medication or suffering from extreme fatigue.
- In any speed or racing contest & closed areas, water or road crossings/riding or illegal speeding, failing to obey signs or the law.
- By anyone failing to obey guide instructions.
- To transfer, push or tow any vehicle or person.
- On public roads and/or private property.
- To carry explosives or flammable materials and towing or carrying passengers (unless the machine is designed for passengers).
- In other areas than Boulder or Frisby Ridge/Lake Revelstoke. Unless an off property rental agreement is signed.

→ Any intentional damages or damages resulting from prohibited use are not covered by our damage insurance.

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REGISTRATION & LIABILITY

We do our best to ensure the safety and enjoyment of all participants, but since these activities involve known and unknown risks, we require all guests to sign a registration, assumption of risk statement and liability waiver prior to tour or rental departure. Waivers are available prior to making your reservation. We advise clients to arrange proper liability and medical insurance, which may include helicopter evacuation.

MACHINES

Great Canadian Snowmobile Tours has a stringent maintenance program for all our machines and are pleased to provide you with the best machines possible. However, they do have a large mechanical component beyond our control, and should a machine have problems, we ask for your understanding, allowing us to fix your problem quickly or efficiently.

GEAR

Full protective clothing is provided by us on all dirt bike tours, which includes protective moto-cross-style helmet, goggles, boots, chest protector, knee pads and elbow pads and gloves. You are responsible to bring all other gear you may need.

Minimum gear of gloves, boots and helmet is required for dirt bike rentals.

For Side-by-Side tours and rentals we do provide a moto-cross-style helmet that must be worn whilst in the vehicle.

PFDs are supplied for all watercraft rentals.

→ Please come prepared with appropriate clothing the weather conditions.

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DISCLAIMERS

We offer true backcountry experiences

Our activities take place in remote wilderness terrain along shared-use public trails and waters. You'll be exploring rugged alpine and forested backcountry areas and remote waters where:

- Weather conditions change rapidly — it can go from hot and sunny to cold, wet and windy within minutes.
- Trail surfaces vary — expect everything from loose gravel, mud and water crossings to steep climbs and rocky sections.
- Water conditions vary – calm waters can turn into choppy conditions quickly, expect and avoid driftwood.
- You may encounter others —trails are used by trucks, dirt bikers, mountain bikers, hikers, wildlife, and other off-road vehicles. The lake is shared with other with all kinds of other vessels such as boats, canoes, kayaks and SUPs as well as swimmers. Caution and courtesy are essential!
- There are no services — once on the trail, there are no bathrooms, stores, or shelters, cell service is limited.

Come prepared, ride responsibly, and be ready for an authentic backcountry journey!

GREAT CANADIAN TOURS

I, _____ have read and understand the Terms and Conditions.

Signature: _____Date: _____